

Identification process

QES identification process according to EU & Swiss law

The use of the highest digital signature standard (QES) requires a single identification

Before you can use the qualified electronic signature (QES) in accordance with Swiss (ZertES) and EU (eIDAS) law you must have yourself identified at an official Swisscom Trust Services registration office. This process is unique for the duration of the identification document presented at the time of identification.

On-site identification according to Swiss law:

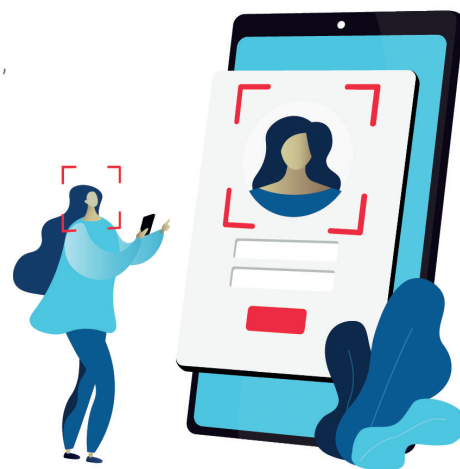
Swiss law (ZertES) requires personal identification at an officially certified registration office. This service is free of charge for the client.

Identification in Switzerland

- ▶ Take your passport/ID & mobile phone with you
- ▶ Install the MobileID App
- ▶ Visit Swisscom shop*.
- ▶ Have your identity checked
- ▶ eSignR is activated

Identification options according to EU law:

In the EU, several options are available with video identification, identification via a German bank account, via a German ID card and on-site identification.



More information about identification you can find here:

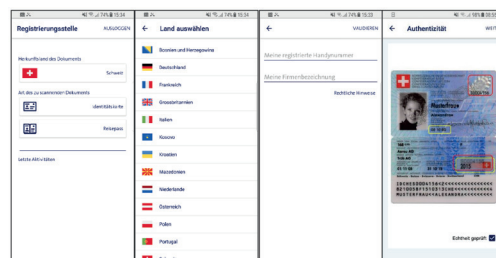
- ▶ srsident.trustservices.swisscom.com

* Official Swisscom registration points: <https://srsident.trustservices.swisscom.com/srs-direct/>

RA-App: Identification of employees

With the RA app, Swisscom offers companies the possibility to identify employees themselves. For example, they can train employees from the HR department as RA agents.

The on-boarding of new employees can also include identification. The RA app is available to companies in Switzerland and the EU.



If you have any questions about the eSignR, please contact us now: -> www.esignr.ch/contact-sales